## **RÉV CAMPING POLICY**

Registering at the camp for the purpose of a stay or visit assumes that our guests have read the policy rules and acknowledge that its content is MANDATORY for them.

- 1. Only registered guests can access the campsite. It is only possible to receive a guest between 10 a.m. and 8 p.m. with prior notification and authorization from the reception, the visitor must purchase an entrance ticket. Our guests are required to register at the reception, present their identification documents and complete the check-in forms. They will need to specify all required payment services and verify the accuracy of their registration. Any change must be announced immediately at the reception (departure of a person, unused services, etc.) An entry card or bracelet must be presented individually during entry and exit, and a vehicle tag provided by the campsite.
- 2. In case of using an apartment, mobile home or rental tent, the accommodation can be occupied from 3:00 p.m. on the day of arrival. For check-out, you must present yourself for an inspection before 10:00 am on the day of departure and then drop it off.

In the case of a campsite, arrival is from 12pm noon, departure must be before 10 am on the day of departure. If the guest does not comply to the specified time, and the departure takes place after that time, the campsite will charge an additional fee that can be between 50-100% of the daily rate.

- 3. Guest check-in: once the check-in has been made, the guest is responsible for paying the fees incurred for all services used at the campsite. The reception is open from 09:00 to 19:00. During this period, our guests have the opportunity to fulfill their payment obligations. In our campsite, payment after services is usual, but the administration can deviate from this characteristic, and can request an advance. The reception is always obliged to issue a receipt or an invoice for the amount paid, if the guest indicates it in advance. In case of cancellation, we cannot refund your advance directly at the campsite. If the campsite has booked and confirmed a request for accommodation in writing,
- 4. Before registering, all visitors to the campsite have the right to see the campsite and / or accommodation that they will receive. The right to designate the camping site and / or accommodation belongs to the administration of the campground. The designated place or accommodation cannot be used, transferred or shared with another guest. If a site is used, only the area delimited for that site can be occupied, no additional areas can be used, not even temporarily. All guests can only park on their own plot. Only 1 (one) residential unit is allowed to be installed on each site. The normal residential units are: 1 caravan + 1 front tent + 1 car; or 1 motorhome + 1 front tent; or 1 tent + 1 car. In case of an additional supplement on your pitch, we will charge an extra fee.
- 5. It is the duty of those staying at the campsite to protect nature and the environment. It is strictly forbidden to drive nails into trees, cut branches or attach ropes to trees and hedges. It is forbidden to throw food scraps or contaminants on the grass, trees, bushes or hedges. Digging trenches and wells is not allowed, even temporarily. Waste and trash can only be disposed of in green trash containers located in designated pickups next to the camp entrance. PED bottles and aluminum cans are collected selectively in yellow containers, and separately from municipal waste. Used cooking oil after cooking should be poured into a collection container placed in the room especially for that purpose. It is forbidden to leave used batteries

from a car or other vehicle on the campsite. If you notice an oil or gasoline leak from your vehicle, report it to the front desk immediately. It is prohibited to wash cars, caravans, motorhomes and their equipment on the campsite. The use of large amounts of solar oil by bathers is serious damage to the wildlife of Lake Balaton. We also ask that you strive to introduce the least amount of solar oil into the water, thereby helping to improve the quality of the lake's water. We ask our guests to leave the used camping areas and their accommodation clean upon departure. motorhomes and their equipment at the campsite. The use of large amounts of solar oil by bathers is serious damage to the wildlife of Lake Balaton. We also ask that you strive to introduce the least amount of solar oil into the water, thereby helping to improve the quality of the lake's water. We ask our guests to leave the used camping areas and their accommodation clean upon departure. motorhomes and their equipment at the campsite. The use of large amounts of solar oil by bathers is serious damage to the wildlife of Lake Balaton. We also ask that you strive to introduce the least amount of solar oil into the water, thereby helping to improve the quality of the lake's water. We ask our guests to leave the used camping areas and their accommodation clean upon departure.

- 6. Between 23:00 and 07:00, activities that interfere with the rest of the guests cannot be carried out. In order to obtain the silence required and the night rest of the guests, the traffic of vehicles is prohibited. Starting or operating a vehicle is prohibited during this period. The big door is kept closed, only pedestrian traffic is possible, using the chip on the back door. In addition to the traffic ban in the previous period, government traffic regulations apply throughout the campsite. Please note the speed limit for the entire campsite (20 km / h).
- 7. Minors (under 18 years old) can stay at the campsite only under the supervision of their parents, relatives or teachers. Parents or their companions are responsible for the behavior of children. Keep children under constant supervision, especially for bathing in Lake Balaton. We cannot take parental responsibility for children. The common areas are not open to unaccompanied minors. Parents are asked to accompany their children to wash, shower or use the bathroom to monitor the use of the equipment, and to keep it clean. Make sure your children's behaviour is not detrimental to everyone else. We draw the attention of our guests who arrive without children to the fact that children cannot be excessively restrained, please show understanding and tolerance for children's behaviours.
- 8. Please use the toilets, showers and kitchenette in a polite way, save energy and keep them clean. Dish and dishwashing, cleaning of kitchen utensils and kitchen operations, as well as cleaning of fish, should be done only in the designated place. The water intake of the plots should not be used to wash dishes or spill food scraps.
- 9. It is only possible to make bonfires in the 2 (two) places created for this purpose, with prior request and permission from the reception. The fire, by 22:45 at the latest, must be extinguished in all cases. The barbecue equipment can be used next to the rented accommodation, without disturbing the rest of the guests, until 10:45 p.m. at the latest, and in strict compliance with the fire regulations. Fire protection regulations can be read at the reception, they must be read and understood.

Electrical outlets can only be used for the connection of electrical appliances, not other use, direct contact, repair or modification is life threatening and is strictly prohibited. Smoking is not allowed in apartments, mobile homes, or rental stores! Also observe the smoke

regulations in other areas of the campsite: do not throw cigarette butts, put them in an ashtray or in external collection containers.

- 10. Protection of property: The buildings and equipment of the campsite must be used as intended by everyone. Any unauthorized technical intervention on equipment and accessories is prohibited, changing their arrangement or transferring them from one room to another is prohibited. The buildings, rooms, fixtures and accessories can only be used during the opening hours designated for them, it is prohibited to enter these places at other times. Guests are not allowed to remain in the operational facilities or in the campsite's work area. The campsite will not be responsible for any damage to the guest's property or for the disappearance of any item left unattended. The campsite does not assume any financial responsibility, and is not responsible for damages caused to / or by third parties.
- 11. Beach: There are beach rules at the reception and on the beach board. You can swim in Lake Balaton at your own risk. In the event of a sign of a storm, leave the surface of the water. After dark, avoid noisy bathing in the lake. Fishing is prohibited in the beach area. Please pay special attention to the rules in the beach area: after you finish bathing, do not leave your towels and blankets in the beach area.
- 12. Pets allowed on the campsite: Pets are allowed on the campsite with prior notice and payment. Dogs are only allowed on a leash on the campsite. The animals must have the necessary veterinary certificates, and the host must present them if requested. Please make sure that your pet does not disturb the other guests. The owner of the pet is responsible for the animal (state of health and damage). Pets are not allowed in public areas, the beach and the water. The pet owner is obliged to take care of the immediate collection and disposal of the waste generated by his pet.
- 13. Fishing: For the safety of bathers, fishing from the shore of the beach is prohibited 24 hours a day. Use our specially designed fishing pier, the rules of which can be found at reception.
- 14. Data protection: For security reasons, the campsite takes photographs and videos of the people entering and leaving the campsite, and of the life situations (holidays) of the guests staying at the campsite. At the time of check-in, guests acknowledge that the data recorded about them may be used by the operator of the campsite for advertising and marketing purposes.
- 15. Others: Sports games can only be held in the specific area for said activity, and during a designated period of time. Playground games and sports equipment may be used at personal risk.

Do not do any activity that disturbs others (sight, attitude, noise). Objects or living beings that could endanger the physical integrity of others, disturb the holidays or the public taste of others are prohibited from entering the camp. It is prohibited to display flags, insignia or other objects that may be offensive to certain nations or individuals.

Guests are kindly requested to report any deficiencies or damage to the reception immediately. If the reception is closed, the doorman or night watchman must be notified.

Any infectious disease or suspicion of it must be reported to reception.

In case you find any old article or property, please return it to reception.

16. The guest can contact the person in charge of the campsite if they have complaints. In all cases, the camp manager and staff have the right to monitor compliance with the policy and ask guests to comply with the policy. Violators of camp policy can have their residence permit revoked and instructed to leave the campgrounds immediately. Against a guest who refuses to leave the camp, the camp manager can take official action.

Szántód, January 04, 2021

Follow the above rules to enjoy a peaceful vacation!

We wish you a pleasant rest!

The Rév Camping team